2017 Patient Safety & Quality Symposium
October 9–10, 2017
Lancaster Marriott
Lancaster, PA

AGENDA

Monday, October 9

📍 All sessions for Monday, October 9, are located in the Heritage Ballroom on the third floor. Breaks and the networking reception will be held in the Heritage Foyer.

10:30 a.m. Pressure Injury Reporting in Pennsylvania: Preparing to Implement the New Reporting Requirements under the Medical Care Availability and Reduction of Error Act

Theresa V. Arnold, DPM, Pennsylvania Patient Safety Authority
Melanie A. Motts, M.ED, BSN, RN, CPPS, Pennsylvania Patient Safety Authority
Michelle Feil, MSN, RN, CPPS, Pennsylvania Patient Safety Authority
Arlene G. Seid, MD, MPH, FACPM, CMQ, Pennsylvania Department of Health
Kristen Bishop, MSN, RN, NE-BC, OCN, Pennsylvania Department of Health

Noon Registration and Lunch (on your own)

1 p.m. Symposium Registration and Light Refreshments

1:15 p.m. Welcome and Opening Remarks

Michael J. Consuelos, MD, MBA, Senior Vice President, Clinical Integration, HAP

1:20 p.m. On Erring and Caring: Accelerating Freedom from Harm

Patricia McGaffigan, Chief Operating Officer and Senior Vice President of Programs, National Patient Safety Foundation

2:20 p.m. Break

2:30 p.m. Overcoming the Culture of Silence: Why Your Staff Won’t Speak Up, Why You Should Care, and What to do About It

Captain Stephen W. Harden, Chairman and Chief Executive Officer, LifeWings Partners, LLC
4 p.m.  Break

4:10 p.m.  What Is Next for the Affordable Care Act: Issues and Options for Providers, Payers, and Consumers (Joint Session with the Payment Reform Summit)

Catherine E. Livingston, Partner, Jones Day

5 p.m.  Welcome Reception with Sponsors and Poster Presentations (Joint Event the Payment Reform Summit)

Tuesday, October 10

7:30 a.m.  Light Continental Breakfast and Networking (Joint Event)

8:15 a.m.  Breakout Sessions #1

To C the Diff or Not to C the Diff—Best Practices in Reducing CDI
Location: Heritage A and B—Third Floor

Joy M. Peters, DNP, RN, MSN, MBA, NEA-BC, Jefferson Hospital, Allegheny Health Network
Cindie J. Andrews, BS, RN, Jefferson Hospital, Allegheny Health Network
Chas Hoffmann, PharmD, BCPS, Jefferson Hospital, Allegheny Health Network

Leader & Resident Collaborative to Reduce Disparity in Medication Communication
Location: Heritage C—Third Floor

Catherine Harmer, MPH, MSN, RN, NEA-BC, CPXP, Main Line Health
Barbara Wadsworth, DNP, RN, MBA, FACHE, FAAN, NEA-BC, Main Line Health

Driving Sustainable Change in Hand Hygiene—The Problem We Only THINK We Solved
Location: Heritage D and E—Third Floor

Paul Alper, BA, Vice President Patient Safety Strategy, DebMed, Chairman, EHCO—The Electronic Hand Hygiene Compliance Organization
Connie Steed, RN, MSN, CIC, Greenville Health System

9:15 a.m.  Break

9:45 a.m.  Breakout Sessions #2

Closing the Gaps: An Integrated Care Model
Location: Heritage A and B—Third Floor

Jodi Serrapere, MSN RN, CCRN-K, West Penn Hospital
Jennifer Davis, PharmD, MBA, Allegheny Health Network West Penn Hospital
Brian Johnson, MD, Allegheny Health Network

The Missing Link? Engaging Front Line Physician Leaders in Quality Strategies to Transform Bedside Care
Location: Heritage D and E—Third Floor
Shelly McGonigal, DNP, RN, Allegheny Health Network, Allegheny General Hospital
J. Christopher Post, MD, PhD, MSS, FACS, Allegheny Health Network, Allegheny General Hospital

Safety: Are Humans the Problem or Can You Help Them Be the Solution?
*Location: Heritage C—Third Floor*

Ellen S. Deutsch, MD, MS, FACS, FAAP, CPPS, Pennsylvania Patient Safety Authority

10:45 a.m. Break

11 a.m. Breakout Sessions #3

Leading Change in a Lean Management System (LMS) World
*Location: Heritage C—Third Floor*

Wendy S. Fitts, MHA, BSN, RN, CPHQ, LSSBB, Lancaster General Health−Penn Medicine

Electronic Whiteboards: Enhancing the Patient Experience
*Location: Heritage D and E—Third Floor*

Kimberly Sargent, BSN, MSN, NE-BC, St. Luke’s University Health Network
Andrew Hoffman, Medi+Sign

Bone Marrow Transplant Unit: Culture Change to Unprecedented CLABSI Rates
*Location: Heritage A and B—Third Floor*

Marissa McMeen, MPH, MLS (ASCP), CIC, Thomas Jefferson University Hospital
Jessica Radicke, RN, BSN, OCN, Thomas Jefferson University Hospital
Donna Miller, RN, MSN, Thomas Jefferson University Hospital

Noon Group Luncheon (Joint Event)
*Location: Commonwealth Ballroom—Second Floor*

12:40 p.m. President’s Address (Joint Session)
*Location: Commonwealth Ballroom—Second Floor*

Andy Carter, President and Chief Executive Officer, HAP

12:45 p.m. The New Payer on the Block: Understanding What Makes Today’s Health Care Consumer Tick (Joint Session)
*Location: Commonwealth Ballroom—Second Floor*

Ryan Donohue, Corporate Director of Program Development, National Research Corporation

1:45 p.m. Break

1:55 p.m. Resilience—The Key to Managing Change
*Location: Heritage Ballroom—Third Floor*
Debbie Fuehrer, MA, LPCC, Mind Body Medicine Coordinator, Mayo Clinic

3:10 p.m. Closing Remarks
Lisa Lesko, BCN, RN, Director, Quality Initiatives, HAP

3:15 p.m. Adjourn